

# Student National Pharmaceutical Association SNPhA

## Web Use Agreement

### Terms and Conditions

This agreement is a contract between you and SNPhA and governs your use of all services. Using these services means that you accept all of the terms and conditions contained in this Agreement, which includes the Privacy Policy, Refund Policy, and Physical Goods Policy. You should read all of these terms carefully before using [snpha.org](http://snpha.org).

### Refund Policy

Memberships may be cancelled for a full refund by written email to [contact@snpha.org](mailto:contact@snpha.org) or letter to PO Box 1703 Buies Creek, NC 27506 within 30 days of registration. Refunds for memberships will be issued to the individual or chapter who paid for the membership, which may or may not be the member. Physical goods may be returned unopened and unused within 60 days of purchase. Shipping fees for sold goods will not be refunded. Shipping fees for free health fair supplies (*i.e.*, blood pressure cuffs) will not be refunded.

### Privacy Policy

#### *Membership Information*

Membership information is collected during the registration process. This information is kept strictly confidential and will not be shared without your consent, with the following exceptions: (1) your membership information may be disclosed to your chapter president and advisor to identify you as an active member and contribute to your chapter roster, and (2) de-identified statistics, such as the number of active members in each chapter, may be published. Also, we may request your consent to disclose your information if you apply for a scholarship or enroll in a competition. We will tell you the exact details of the disclosure during the application process. *Financial information will never be disclosed as a part of membership information.*

#### *Payment Information*

Any information collected for the sole purpose of processing a payment (*i.e.*, billing address, credit card information, transaction details) will never be disclosed without your explicit consent, except as required by law.

#### *Changes to Privacy Policy*

If SNPhA changes this privacy policy, the updated policy will be posted on [www.snpha.org](http://www.snpha.org). Concerns about this privacy policy may be addressed to [contact@snpha.org](mailto:contact@snpha.org).

### Physical Goods Policy

Physical products are typically shipped within 2-4 business days after your order is placed. Questions about shipping or the status of a physical product may be addressed to [contact@snpha.org](mailto:contact@snpha.org).